

Scott Englefield

CONTACT

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CORE SKILLS

- › AI program leadership
- › Agile & hybrid delivery
- › Cross-functional team leadership
- › C-suite communication
- › Risk & compliance management
- › Stakeholder engagement
- › Organisational change
- › MS Project, Jira, Confluence

EDUCATION

BEng Mechanical Engineering
(Honours)
University of Greenwich, UK

PROFESSIONAL SUMMARY

Program director with engineering leadership experience in SaaS and medical device products, with a background delivering complex programs across radiology and enterprise healthcare. Leads cross-functional teams of 10–60 spanning engineering, product, commercial, regulatory, and deployment — from early discovery through to scaled rollout. Comfortable operating in regulated medical device environments where compliance and quality are non-negotiable. Builds strong program governance, connects product roadmaps to clinical and business priorities, and translates technical progress into clear insights for executive stakeholders. Brings together deep healthcare domain knowledge with modern agile and hybrid delivery to ship products that matter

PROFESSIONAL EXPERIENCE

PMO Director, Product Development

Harrison.ai *Sep 2025 – Present*

- Stepped up from running programs to owning the delivery function — built and led the central PMO across product development, customer deployment and business transformation, bringing structure and accountability to a fast-growing AI company
- Grew and managed a team of program, project and delivery managers — setting standards, coaching for quality and creating the operating rhythm that let teams of 10–60 move fast without losing visibility
- Owned end-to-end delivery — from business case and roadmap through to rollout — blending Agile and hybrid approaches to suit each program rather than forcing a one-size-fits-all process
- Expanded scope to include large-scale customer deployment programs — partnering with Product, Engineering, Commercial and Customer teams to land complex hospital and enterprise implementations without go-live failures
- Took on business transformation as a new workstream — leading initiatives to overhaul internal processes, tooling and operating models, and using exec reporting and KPIs to hold progress accountable

Senior Program Manager, Product Development

Harrison.ai *Jul 2021 – Aug 2025*

- Ran major AI product programs end-to-end — owning scope, schedule and delivery for radiology SaaS products shipped to hospital customers, with full accountability from kick-off through to go-live
- Managed project managers and scrum delivery managers as direct reports, overseeing multiple concurrent SaaS programs with cross-functional teams of 10 to 60 people
- Kept Engineering, Product, Commercial and Deployment aligned on priorities — brokering the trade-offs on scope, resourcing and timing that kept individual programs moving
- Chose and adapted delivery methodology — Agile, waterfall or hybrid — based on what each program actually needed, and introduced process changes where the existing approach was adding friction rather than value
- Built strong working relationships with senior leaders across the business — the kind that meant problems got surfaced and unblocked quickly rather than sitting in email threads

Senior Manager, Product Development

ResMed *Feb 2017 – Jun 2021*

- Led the cross-functional Life Support Product development team — mechanical, electrical and systems engineers — through design and into market-ready releases, hitting compliance requirements without slipping schedules
- Directed project management across the team: set priorities, allocated resources and ran regular milestone reviews, keeping projects on schedule and giving engineers clarity on what mattered most
- Led the program to scale ventilator supply 7x during COVID-19 — coordinating across engineering, manufacturing and supply chain under extreme time pressure to meet a surge in global demand for life support devices
- Project managed ResMed's first high flow therapy device from concept to product in under 9 months — a compressed timeline that required tight scope control

Project Manager, Product Development

ResMed *Jan 2016 – Feb 2017*

- Ran global project management for the Lumis 150 non-invasive ventilator launch — a multi-region program spanning engineering, regulatory, manufacturing and commercial teams across Australia, the US and Europe
- Owned the 510(k) submission process end-to-end, coordinating technical documentation across engineering and regulatory to meet FDA requirements and hit the US market entry date
- Managed the full project lifecycle — schedule, risk register, resource plan and stakeholder communications — keeping a geographically dispersed team aligned on a single timeline and set of priorities
- Worked across design controls, V&V planning and design history file (DHF) requirements to ensure the program met IEC 60601 and relevant international standards for regulatory submissions in multiple markets

Project Manager, Product Development

Cochlear *May 2011 – Jan 2016*

- Led cross-functional programs delivering next-generation battery systems and Nucleus sound processor improvements for cochlear implant recipients — managing teams spanning hardware, firmware, software, regulatory, quality and manufacturing
- Owned end-to-end program delivery using Cochlear's design control framework — from requirements definition through V&V, design transfer and regulatory submission for new product development
- Coordinated Regulatory, Marketing and Manufacturing managing interdependencies between technical documentation, labelling, manufacturing readiness and market release activities

Manager, Product Development

ResMed *Jun 2008 – Apr 2011*

- Led ResMed's Product Lifecycle Engineering team, acting as design authority for released CPAP and respiratory devices — assessing design changes, managing product risk and resolving post-market engineering issues before they escalated into field problems
- Oversaw the full product lifecycle engineering cycle — evaluating design change requests, running risk assessments against product fit, form and function, and steering changes through the controlled document and change note process in line with ResMed's Quality Management System
- Partnered with procurement, supply chain and manufacturing to qualify material and component changes, ensuring product specifications continued to be met without disrupting production

Mechanical Engineer

ResMed *Feb 2007 – Jun 2008*

- Designed and validated mechanical components — housings, flow path elements and mask structures — for ResMed's CPAP and sleep apnea devices, applying tolerance analysis and GD&T to ensure parts met specification across production variability
- Ran verification and validation protocols to confirm regulatory compliance and real-world device reliability, generating the technical documentation needed to support design history files and regulatory submissions
- Worked closely with manufacturing and supply chain on DFMA, resolving producibility issues early and reducing the risk of quality escapes in high-volume production